

Testimonial for Fullsun Marketing Pte Ltd

Fullsun was the supplier of various sanitary wares and toilet fixtures for the Khoo Teck Puat Hospital and Yishun Community Hospital projects. These included common items such as automated water cisterns (WCs), wash basins and sensor taps. In addition, they had also supplied specialized items such as washlets and safety grab bars in handicap and patient toilets.

In the course of working with Fullsun's project team, which comprised of Mr Gan, Ms Gan, Penny, Jack, my staff and myself had found them to be responsible and dependable during the planning and construction phases. They had co-ordinated with the main contractor and consultants well, and provided sound and valuable advice to the main contractor's installation team to ensure the sanitary and toilet products were selected and installed properly, including providing recommendations on how to balance utility-saving and functional needs. The Fullsun project team had also provided regular updates to my team on the progress of work and responded to site issues quickly.

After the projects were completed, they regularly came to the hospitals to visit and check on the performance of their products, and helped liaised with the facilities maintenance and the main contractor's installation team to resolve maintenance and repair issues diligently.

In general, our staff, patients and visitors had highlighted that the automated water cisterns (WCs) with washlets have largely been functioning properly.

The wash basins and grab bars in the handicap and patient toilets were installed at the recommended locations and met the patients' needs well.

The staff and myself would like to thank the Fullsun team for their technical advice and follow-up during and after the abovementioned projects were completed. We also look forward to their continuous support to our facilities maintenance teams to ensure that the various sanitary wares and toilet products would continue to operate effectively and efficiently.

Please kindly contact the undersigned at 65558000 for more in-depth sharing if needed. Thank you.

Yours sincerely,

Donald Wai
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